

Leadership Team Meeting Summary

September 16, 2013

Announcements

1. The theme for next month's morning leadership team retreat (October 4 from 9am-12pm, The International, Bolton) will focus on how we can make our practices work better this year. The Department's Faculty retreat will begin at noon on October 4th with lunch (same location). Eric Dickson will be the plenary for the afternoon and will present his vision for UMass Memorial with a town meeting type discussion directly following his presentation. We'll have two concurrent sessions in the afternoon followed by cocktails and dinner.
2. Michael Magill, MD, our scheduled Putterman lecturer is unable to come to Worcester this fall. All Putterman events have been cancelled for October 8th, though our Annual Dinner meeting will still take place that evening. Our new Putterman Lecturer is Lucy Candib, who will deliver her lecture on October 22nd in honor of Steve. In recognition of Primary Care Month, Grand Rounds will highlight our own family medicine faculty:

October 1: Dr. Domino "Top 10 Updates from the Medical Literature in 2013"

October 8: Dan Lasser: "Family Medicine: Past, Present and Future"

October 15: Dr. Reidy "Palliative Care in Primary Care"

October 22: Dr. Candib: Putterman Lecture – "In It for the Long Haul: Continuity of Care from a Life Cycle Perspective"

October 29: Dr. Potts "The Next Generation of Family Medicine: Our Learners, Our Learning Environment, Our Future"

3. Budget – The Medical School lowered funding for the state base resulting in a 10% reduction for clinical and basic science departments. There is very little money being put into non-tenure track research and the community health work being done in the department is not something the School wants to fund. Alan doesn't see much improvement happening any time soon. The good news for the moment is that we should be able to break even this year.

Presentation of the Educational Award Nominees

Educational Award nominees were presented by the Leadership Team. The selection process involves each member of the team reviewing the list of nominees and completing a SurveyMonkey survey to vote the nominees they support. Members can support up to 5 faculty members with the Senior Leadership Team making the final recommendations to Dan.

Discussion of Clinical Quality

The most up to date AQC and UDS data was shared with the team. Main points of the discussion included:

What works:

- Standardization
- Tolerance for individual deviations from goals
- Systems independent of physicians; staff dependent (i.e. MAs)
- Protocols
- Good actionable data
- Feedback
- Setting goals for faculty
- Active resident involvement
- Assignment of project champions
- Periodic checks on how systems are working

What should we do to improve?

- Spread good work
- Standardize practice guidelines
- Implement new ideas across the practices
- Focus on high risk patients