The University of Massachusetts Police Department is responsible for all routine and emergency police and security matters at University of Massachusetts Memorial Medical Center, University Campus. Police personnel are available 24 hours a day, 7 days a week. Services provided by the department include all aspects of law enforcement and security matters.

University of Massachusetts Police Officers patrol both inside and outside the Medical School and the Hospital and are trained to respond to a variety of situations. All police officers have completed police training at a municipal police academy approved by the Commonwealth and have the same police powers as a city or town police officer. Should emergency police or fire assistance be needed, students should call 911 (This will ring directly to the University of Massachusetts Police Department from all school and hospital phones). For business or non emergency situations, students should call 508-856-3296.

Calling 911 from a cell phone in Massachusetts will connect the caller to the regional emergency dispatch center. The call will be re-routed to the appropriate police agency at that time.

Upon request, University of Massachusetts police officers will provide escorts to employees and students to their vehicles after dark. This is a service that is encouraged to be used by our medical students.

Text a Tip: If you see a crime in progress or need to report an emergency, please call 911. Tips Alert is a tool that provides our students and staff the opportunity to submit anonymous public safety tips to our Campus Police via a text message or an online form. Tips Alert is for nonemergency, investigative information only and will not generate a radio call or summon the police to your location. For more detailed instruction please follow the link below:
https://www.umassmed.edu/publicsafety/tips_alert/
The University of Massachusetts Police Department sponsors "R.A.D" an internationally taught self-defense training class specifically designed for women. The police officers who teach this class are certified instructors. To put your name on our R.A.D. class notification list please send an email to: PoliceDepartment@umassmed.edu. You will be contacted prior to the next scheduled class.

The hospital utilizes the PA system for specific incidents that occur within the hospital building. A CODE PINK is the emergency alert and response signal at the hospital for the potential or actual abduction of an infant or child, (patient or visitor). During a Code Pink, it is important that all staff and students assist with the monitoring of hospital/school locations and report any suspicious activity to University Police.

A CODE SILVER is used for immediate threats on campus involving a handgun or shooting situation. Information related to responding to a Code Silver can be found on the Department of Public Safety and Emergency Management web sites.

For additional codes and information on response to emergencies that may affect you, please refer to the Medical School Emergency Management Web Site at: https://inside.umassmed.edu/ehs/Emergency-Management/ This site also includes information on how you will be notified of an emergency and how you can update your contact information.

Students will be issued an identification card for access to areas within the school and hospital and should have it visible at all times. It is important to report a lost or stolen card to the Police as well as the Card Access Office at 508-856-5934.

Parking enforcement is carried out by the Parking and Access Control Department. Those who wish to appeal parking tickets can do so through the Office of the Parking Clerk at 508-856-2720. Chapter 20A-1/2 of the Massachusetts General Laws provides fines for the destruction of parking tickets. In addition, failure to pay parking fines may result in Registry of Motor Vehicle actions which could affect drivers’ licenses and registration renewal.

Motor Vehicle registration/inspection/licenses: For information on owning, registering and operating motor vehicles in the Commonwealth refer to:Massachusetts Registry of Motor Vehicles at http://www.mass.gov/rmv/.

Jeanne Clery Campus Safety Act- The University of Massachusetts Police Department prepares this report to comply with the Jeanne Clery Disclosure of Campus Security Policy and Crime Statistics Act. This report is prepared in cooperation with the local law enforcement agencies and UMMS Student Affairs. Copies of the report may be obtained at the UMass Police Department or by calling the department at 508-856-3977. You may access this report on line at: https://www.umassmed.edu/globalassets/public-safety/annual-security-report-for-2017-published-in-2018.pdf
Location: Umass Memorial Medical Center Memorial/Hahnemann Campuses

Telephone: EMERGENCY (Police and Fire) 911
(This will ring directly to the UMass Memorial Police Department from all hospital phones.)
NON Emergency: 508-334-8586

URL/Homepage: https://ourmc1.umassmemorial.org/Administrative/Departments/Campus%20Police/Memorial%20and%20Hahnemann%20Campuses/Pages/Default.aspx

Personnel: Ted Carlson, Chief of Police

The UMass Memorial Police Department is responsible for all routine and emergency police and security matters at the UMass Memorial Medical Center, Memorial/Hahnemann Campuses.

Police personnel are available 24 hours a day, 7 days a week. Services provided by the department include all aspects of law enforcement and security matters.

Police Officers patrol both inside and outside the Hospital and are trained to respond to a variety of situations. All police officers have completed police training at an academy approved by the Commonwealth and have the same police powers as a city or town police officer. Should emergency police or fire assistance be needed, call 911 (This will ring directly to the Police Department from all hospital phones.) For business or non emergency situations, call 508-334-8568.

Calling 911 from a cell phone in Massachusetts will connect the caller to the regional emergency dispatch center. The call will be re-routed to the appropriate police agency at that time.

Upon request, Police Officers will provide escorts to employees to their vehicles after dark. This is a service that is encouraged to be used.
The UMass Memorial Police Department sponsors "R.A.D." an internationally taught self-defense training class specifically designed for women. The police officers who teach this class are certified instructors. To put your name on our R.A.D. class notification list, please send an email to David.Robinson@umassmemorial.org.

The hospital utilizes the PA system for specific incidents that occur within the hospital building. A CODE PINK is the emergency alert and response signal at the hospital for the potential or actual abduction of an infant or child, (patient or visitor). During a Code Pink, it is important that everyone assist with the monitoring of hospital location and report any suspicious activity to the Police.

A CODE SILVER is used for immediate threats on campus involving a handgun or shooting situation. Information related to responding to a Code Silver can be found on the Department of Public Safety and Emergency management web sites.

For additional codes and information or response to emergencies that may affect you, please refer to the UMass Memorial Medical Center Emergency Management Web Site at:
https://ournet1.umassmemorial.org/Administrative/Departments/Emergency%20Preparedness/Pages/Default.aspx

This site also includes information on how you will be notified of an emergency and how you can update your contact information.

You will be issued an identification card for access to areas within the hospital and should have it visible at all times. It is important to report a lost or stolen card to the Police as well as the Card Access Office at 508-334-6546.

Parking enforcement is carried out by the Parking and Access Control Department. Those who wish to appeal parking tickets can do so through the Officer of the Parking Clerk.

Motor Vehicle registration/inspection/licenses: For information on owning, registering and operating motor vehicles in the Commonwealth refer to: Massachusetts Registry of Motor Vehicles at http://www.mass.gov/rmv/.